Website Terms of Use

The Site

These website terms of use (the "Terms") apply to the website at www.kneevhealth.com (the "Site").

www.kneevhealth.com ("site") is owned and operated by Kneev Health Limited, a company registered in the Republic of Ireland under company number 780706 and with our registered office at 22 The Links, Elm Park, Merrion Road, Dublin 4, Ireland, business address at 22 The Links, Elm Park, Merrion Road, Dublin 4, Ireland. In these terms we refer to ourselves as "we", "us", "our" or "ourselves".

You can get hold of us in any of the following ways:

- a. by emailing us at info@kneevhealth.com or
- b. by writing to us at 22 The Links, Elm Park, Merrion Road, Dublin 4, Ireland.

Personal Data

For information about how we collect and use your personal information, please see our privacy notice which is available here [kneevhealth.com/privacypolicy].

Terms of use

These Terms set out the terms on which you may use the Site. These Terms are important, and you should read them carefully before using the Site. They explain how you may use the Site.

By using (and continuing to use) the Site, you agree to comply with these Terms. If you do not agree with these Terms, then you must stop using the Site immediately.

Changes to these Terms

We may change these Terms from time to time. You should therefore check these Terms each time you visit our Site for any changes. These Terms were last updated on 12-March-2025.

If you do not agree with the new/amended Terms then you must stop using the Site immediately. If you continue to use the Site, you agree to comply with the new/amended Terms.

Site Availability and access to the Site

We permit access to the Site on a temporary basis, and we may amend, suspend or indefinitely withdraw the Site, without notice to you.

You may only use our Site for lawful reasons.

Whilst we try to make this Site available at all times, we make no promises that it will be available at all times and we will not be liable if the Site is unavailable for any period of time, for whatever reason.

Access to the Site may be restricted or the Site may be unavailable to allow us to repair, maintain or improve the Site. We do not guarantee that access to the Site will be uninterrupted.

You are responsible for ensuring that you have the necessary and compatible equipment and/or devices for accessing our Site.

Updates to Content

From time to time we may update or change content on our Site

Reliance on Content

The content on our Site is posted for general information purposes on an 'as is' basis and is not intended to amount to advice on which you should rely.

You should always obtain your own professional advice before taking any action or refraining from doing something based on the content of our Site.

We use reasonable endeavours to provide content which is up to date, but we do not warrant, represent, promise or guarantee that the content on our Site is up to date or accurate.

Third Party Sites

The Site may contain links to third-party websites. We are not responsible for the content on any linked website, and we accept no responsibility for any loss or damage suffered due to your use of them. Where we provide links, we do so where we believe it may assist you and other visitors to our Site but by providing the link, we do not in any way approve the linked website or anything contained therein.

Viruses and bugs

We do not guarantee that our Site will be free from viruses, bugs or other harmful code or programs. It is your responsibility to ensure that the equipment and devices you use to access our Site are installed with up to date and sufficient anti-virus software.

You must not intentionally introduce viruses, bugs or other harmful code or programs to our Site.

You must not attempt to hack or attack or attempt to gain unauthorised access to our Site, any part of it or any software or equipment connected to it. We may take legal action against you and we may disclose your details to law enforcement agencies where we believe this is necessary or if we are required to disclose them by law. We may take any other action as we consider is necessary.

Our Liability

Nothing in this section or these Terms shall exclude or place limits on our liability for any death or personal injury caused by our negligence or for any other liability which cannot be excluded or limited by law.

To the fullest extent permitted by law we exclude all liability for loss or damage arising out of or in connection with your use of our Site (including any inability to use our Site). This exclusion covers, but is not limited to, liability for:

- a. any direct loss;
- b. any loss of profit;
- c. any loss of revenue, anticipate savings or goodwill; or
- d. any indirect or consequential loss.

To the fullest extent permitted by law, we exclude all representations and warranties relating to our Site and the content on it.

We will not be liable for any loss or damage arising out of or in connection with your use of or reliance on any content on our Site.

If you are a consumer, then none of these exclusions or limitations or other terms in these Terms affect your rights under consumer law.

Intellectual Property Rights

Except in respect of content uploaded by visitors we own (or we are an authorised licensee) all intellectual property rights on this Site and in the material and content published on it. These are protected by worldwide intellectual property laws, and we reserve all such rights.

We grant to visitors of the Site a non-exclusive revocable licence to view and print the content appearing on the Site or any part of it, subject to the following conditions:

- a. you may print one copy for your own personal use (but not for commercial use);
- b. you may download extract(s) from our Site for your own personal use (but not for commercial use);
- c. you must not delete any copyright notice from any content which you print or download;
- d. you must acknowledge us (or the relevant person/contributor) as the author of the content;
- e. you must not license or resell any content printed or downloaded from our Site; and
- f. you must not use any of our trademarks or any third-party trademarks which appear on our Site without our express written permission (or that of the relevant third party).

If you print or copy any content from our Site without complying with these Terms then your right to access our Site will end immediately and you must destroy, delete or return any copies of the content when and how we instruct you to.

Links to our Site

You may not create a link to any part of our Site unless you have our prior written consent. If you would like to link to our Site, please send your request to us on the contact details set out above.

Severance

If any part of these Terms is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant part shall be deemed deleted. Any modification to or deletion of such part under this clause shall not affect the validity and enforceability of the rest of these Terms.

Law and Jurisdiction

If there is ever any dispute between you and us, then it will be resolved using the law of the Republic of Ireland. Any proceedings will be brought in the Irish courts.